

EXCHANGES & RETURNS ARE EASY!

1. Fill out the fields in the return form below, including the SKU number, item description, quantity, and reason code for each returned item.

2. Pack your return securely, in the original package if possible. Include your completed return form and place the return label on the package.

3. Take your package to your preferred shipping carrier and method. We recommend using one that can be insured and tracked.

* You will not receive a refund for your original charge until we receive your returned item.

* Clearance items are Final Sale and cannot be returned.

* Torrid is not responsible for lost or damaged packages.

* You will not be reimbursed for your return postage.

NAME

ORDER #

SKU	ITEM DESCRIPTION	QTY	REASON CODE
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<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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REASON CODES: 1 - Too small 4 - Defective 7 - Tagged incorrectly 10 - Damaged in shipping
 2 - Too big 5 - Ordered wrong item 8 - Already purchased at store 11 - Security tag attached
 3 - Quality not as expected 6 - Did not order item 9 - Received duplicate order 12 - Other

SEND RETURN WITH COMPLETED FORM TO:

Torrid Returns and Exchanges
115 Enterprise Parkway
West Jefferson, OH 43162

QUESTIONS?

Call us at **1.866.867.7431**
Monday thru Friday: 7AM - 6PM Pacific Time
Saturday: 7AM - 5PM Pacific Time

International Customers: 1.626.709.1188
 Or, email us at returnexchange@torrid.com